



Ordering lunches has never been easier!

St. Ursula has partnered with Good Taste Catering and BOONLI (previously ORDER LUNCHES) to provide a secure, fast, and easy-to-use online ordering system that allows parents and guardians to view our lunch menu, order, prepay and manage student lunches from their smartphone, tablet or computer. This year lunches will be provided on Tuesdays and Thursdays (when special lunches are not available).

Registration and Ordering starts on: **9/3/19**

GET STARTED

NEW PARENTS

1. **Go To:** [HTTPS://goodtastecatering.BOONLI.COM](https://goodtastecatering.boonli.com) - (please bookmark this page)
2. **Click on create an account:** Initial school Password is: **SU135** add account, profile(s) information
3. **Sign In** with your username & password
4. **To begin ordering click on the calendar date** – First Lunch Date is **10/1/19** (orders must be placed at least 7 days prior to delivery date).
5. **TECHNICAL SUPPORT (help registering and navigating the site):** email support@boonli.com or use the green help tab in bottom right corner once you've logged in. Ph# 1-800-381-6511.

RETURNING PARENTS

1. **Go To:** [HTTPS://goodtastecatering.BOONLI.COM](https://goodtastecatering.boonli.com) - (please bookmark this page)
2. Sign In with your username & password
3. **Choose student that needs location**, add their grade for the new school year & click "update profile"
4. If a student has graduated, select their name & click "remove profile"
5. **Once all profiles are updated** you can begin placing orders
6. **TECHNICAL SUPPORT (help navigating the site):** email support@boonli.com or use the green help tab in bottom right corner once you've logged in

PROGRAM INFO – (also available online once you are logged in to your account)

- **Questions regarding FOOD or menu items** email gtcatering@comcast.net or call 443-686-1544 and they'll get back to you as soon as they're available. (Please note most mornings they are busy in the kitchen and may not return calls until late afternoon of following business day).



- **CANCELLATIONS / CHANGES** – all menu items can be cancelled or changed up to 7 days prior to delivery date. This can be done by logging into your account and editing or removing items.
- **SICK DAY CANCELLATIONS** – if your child is absent due to illness please call 443-686-1544 or email us at gtcatering@comcast.net by 8am the day of (credits will then be issued onto your account within 2 business days). Emails or calls received after 8am on the day of the absence are not eligible for credits and lunches will be delivered as scheduled.
- **SNOW DAY / INCLEMENT WEATHER CANCELLATIONS** – if school is closed due to inclement weather we will work with your school admin to reschedule delivery. Your school lunch coordinator will contact us directly – it is not necessary for parents to call or email requesting a credit. If a make-up day cannot be arranged, your account will be credited. If school is delayed, lunches will be delivered as scheduled. (On occasion school is closed early due to inclement weather – if this impacts the lunch hour, we will work with schools individually to determine the best plan of action).
- **Field Trips** – We work closely with our schools to list all field trips on our menu calendar. Sometimes, however, last minute trips get scheduled or trips get missed. In the event a field trip is scheduled and not listed on our menu calendars, parents can cancel orders up to 7 days ahead of time. If it is after the 7 days, please email us at gtcatering@comcast.net and we will work with the school and parents to issue credits when possible. If you call or email the day before or morning of a field trip, credits will not be issued and lunches will be delivered as scheduled.
- **TECHNICAL SUPPORT (help navigating the site):** email support@boonli.com. Ph# 1-800-381-6511
- **PAYMENT INFORMATION** The program accepts payment by Debit Card or Credit Card: Visa, AX, MasterCard & Discover.

Be sure to proceed to checkout and process your payment. Orders that are left in the shopping cart will NOT be processed and your student(s) will not be included in the lunch service.

- **MINIMUM ORDER FEE:** A \$1.00 fee will be charged for orders under \$10.00 – for new and changed orders.
- **PROCESSING FEE:** A nominal processing fee is charged so that we can offer our lunch program online. This is automatically included in your order and pricing.
- **END OF YEAR BALANCE:** Please make sure all balances are used up by the end of the year. If your child graduates, leaves the school, or we no longer provide service to that school – any balances will be forfeited. No refunds will be issued.



- **FAQ's:**

- Can I customize a menu item for my child? Everything is made as described on menu ordering page, we do not offer the option for customization ie. “no sauce on the side”, or “no cheese, or lettuce” on a sandwich.
- What is the difference between entrée and combo? Entrée is the main meal item only (i.e. sandwich, hot item, salad, etc). Combo includes 1 entrée, plus choice of 1 side and 1 drink (these options show in the drop down menu once you select the combo main item).
- My child has food allergies: We intentionally choose products that are tree nut and peanut free, however we do not guarantee 100% nut free. If you have questions regarding specific allergies, please contact us directly at gtcatering@comcast.net or 443-686-1544.
- Deadline for ordering: **You must order at least 7 days prior to delivery date.** Once the menu is posted you can order one- two weeks at a time, a month at a time, or for the entire posted period – whatever works best for you!!!

Thank you for participating in our school lunch program!